

Aide-memoir of the meeting with Pharmacists on 20 December 2016

Present: Rafiq (chair), Dale (Vice-chair), Hilary (Morrison Pharmacy), Atique (Sahara Pharmacy), Rajesh (Allerton/Lower Grange Pharmacy), Sima (Boots Chemist), Mohammed (Girlington Pharmacy), Amir (Shipleigh Pharmacy), Caroline (Practice Manager), Richard.

Topic: the handling of repeat prescriptions.

Problem: over-prescription, overstocking, providing services to vulnerable people.

The meeting opened at 1pm and the following points were discussed:

- The need to coordinate lists of patients who are housebound, so that it is possible for pharmacies to ring the practice four times a year to confirm arrangements. Nursing homes need to keep their own stocks. (Caroline)
- Shipleigh Pharmacy has taken over the restocking of local Nursing Homes. (Amir)
- There is guidance from the CCGs, but practices need to make their own arrangements. (Mohammed)
- The practice is no longer prepared to receive telephone requests for repeat prescriptions and is taking a firm line with those who try to reorder by phone. (Caroline)
- Is the matter of Care Homes a major issue? They may not have sufficient expertise to perform this. (Dale)
- Can we assure those with mental problems that the practice is taking action? (Raj)
- Is it possible for whole families to be registered on line en-bloc? (Rafiq)
- Only under-16s can be registered by parents, all others must register individually and need a personal password. (Caroline)
- How often do pharmacies check patients for requirement of medicines? (Rafiq)
- Patients are checked on a regular basis. (Mohammed)
- **N.B.** Prescribed medicines are reviewed by the GPs and practice pharmacist.
- How many patients on line? (Rafiq)
- Not known at present. (Caroline)
- There is a need to educate patients to order repeat prescriptions themselves. (Mohammed)

Date of next meeting: **Tuesday 21<sup>st</sup> March at 1pm**

The meeting closed at 1.40pm.

RWB